

Mutual News Bulletin

May 2022

Notice of Changes to Prior Authorization Requirements: Prior Approval Required for Home Ventilator, Any Type, Used with Non-invasive Interface (HCPCS Code E0466)

Effective for dates of service on and after Aug. 15, 2022, Medical Mutual will require prior approval for home ventilators, any type, used with non-invasive interface (HCPCS Code E0466) for commercial plans. The medical-necessity criteria can be found in MCG Health Care Guideline A-0893, which is available on MedMutual.com/Provider > Policies and Standards > Medical Necessity Criteria and Clinical Review Guidelines. The Commercial and Medicare Advantage Prior Authorization CPT/HCPCS Code List will be updated to reflect this change.

For more details about the prior approval process, visit MedMutual.com/Provider and click on the <u>Commercial and Medicare Advantage Prior Approval</u>

<u>CPT/HCPCS Code List</u> link under Prior Approvals.

Contact Us

The phone number for our Medical Mutual Provider Contracting team is now 1-800-625-2583. This number is being used in all of our provider contracting regions.

If you do not know who your Provider Contracting Representative is, you can find the information on the contact us page of MedMutual.com/Provider.

NOTICE OF MATERIAL AMENDMENT TO CONTRACT: Network Fee Schedule Update

The Medical Mutual updated network fee schedule will be available for reference June 1, 2022, on our secure Provider Portal in Availity, which you can access at <u>MedMutual.com/Provider</u>. Revisions will be effective for dates of service on or after Sept. 1, 2022.

In addition to this revision, fees in the network fee schedule for certain codes are updated on a more frequent basis.

- The Centers for Medicare and Medicaid Services (CMS) updates its fee schedule for J-codes and radiological materials on a quarterly basis. Similarly, Medical Mutual will continue to update the fees in its network fee schedule for J-codes and radiological materials as described below:
 - The fees for J-codes and radiological materials in Medical Mutual's fee schedule are 100% of the thencurrent Medicare fee schedule and will be updated on a quarterly basis to be effective on Jan. 1, April 1, July 1, and Oct. 1 of each year. Fees will reflect the quarterly updates made by CMS to the CMS Average Sales Price (ASP) file and by the Medicare Administrative Contractor for the state of Ohio (currently CGS Administrators, LLC) to its ASP file.
 - Each quarter, the updated network fee schedule with revised fees for J-codes and radiological materials
 will be available via Medical Mutual's Provider Portal in Availity, which you can access at MedMutual.com/Provider.
- Medical Mutual will continue to update the fees in its network fee schedule for immunizations as described below:
 - Fees for immunizations are updated on a semi-annual basis on Jan. 1 and July 1 of each year to be 100% of the then-current average Average Wholesale Price (AWP) for all known and active National Drug Codes (NDCs) associated with a particular immunization code.
 - In addition to the fee updates on Jan. 1 and July 1 of each year, if any, the fees for flu vaccines will be updated to be effective on Aug. 1 of each year to be 100% of the then-current average AWP for all known and active NDCs associated with the particular flu vaccine code.
 - When Medical Mutual makes updates to immunization fees, the updated network fee schedule with revised fees for immunizations will be available via Medical Mutual's Provider Portal in Availity, which you can access at MedMutual.com/Provider.

The Medical Mutual Provider Portal in Availity offers search features based on a provider's individual National Provider Identifier and Tax Identification Number to view contract rates by:

- Procedure code submitted by your practice most frequently
- Commonly submitted procedure codes for specialties
- Contracted fees for individual procedure codes

If you have any questions regarding this update, please contact your Medical Mutual Provider Contracting Manager toll free at 1-800-625-2583. If you don't know who your Provider Contracting Manager is, please visit the Contact Us page at MedMutual.com/Provider.

Revised Commercial and Medicare Advantage Prior Authorization List Includes CPT®* and HCPCS Codes for Services and Procedures Requiring Prior Authorization

Medical Mutual has revised its commercial and Medicare Advantage prior authorization lists into a combined Commercial and Medicare Advantage Prior Authorization CPT/HCPCS Code List. The Commercial and Medicare Advantage Prior Authorization CPT/HCPCS Code List is searchable by CPT/HCPCS code, and can be found at MedMutual.com/Provider under Prior Approvals.

Things to Note about the Commercial and Medicare Advantage Prior Authorization CPT/HCPCS Code List

- Prior authorization for the services listed is required for both Commercial and Medicare Advantage plans unless otherwise specified in the special instructions column.
- All service requests are subject to the benefits, limitations and exclusions in a member's specific benefit plan.
- Services that are potentially cosmetic due to diagnosis require prior authorization.
- Any unlisted or non-specific codes require prior authorization.
- The prior authorization list does not include services that are identified as investigational/experimental and/ or not standard of care. A list of services that are considered investigational/experimental can be found at MedMutual.com/Provider > Policies and Standards > Corporate Medical Policies.

Prior Authorization Information that Is <u>Not Included</u> in the Commercial and Medicare Advantage Prior Authorization CPT/HCPCS Code List

Prior authorization information for the following services is not included in the Commercial and Medicare Advantage Prior Authorization CPT/HCPCS Code List:

- Medical Drug
- Physical Therapy/Occupational Therapy/Speech Therapy/Chiropractic Treatment
- Transplant
- Outpatient Radiology and Radiation/Oncology Services

Prior authorization information for these services can be found in the following prior approval lists found on MedMutual.com/Provider under Prior Approvals.

Individual & Family Plans (Commercial Plans)

Medicare Advantage Plans

If you have any questions, please contact your Medical Mutual Provider Contracting Manager toll free at 1-800-625-2583. If you don't know who your Provider Contracting Manager is, please visit the Contact Us page at MedMutual.com/Provider.

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Request Your Posters to Help Promote Women's Health

We are always looking for ways to work with you to improve the health of our members, your patients. For Women's Health Month, we are reaching out to our female members and encouraging them to be take-action heroes by talking to you about important screenings and preventive care, which may include

- Mammograms
- Bone density tests
- Cervical cancer screenings
- Colorectal cancer screenings
- Screenings for sexually transmitted infections
- Depression screenings

As part of this outreach, we created posters that are available for you to use in your office. To request the posters, please contact your Medical Mutual Provider Contracting Manager toll free at 1-800-625-2583. If you don't know who your Provider Contracting Manager is, please visit the Contact Us page at MedMutual.com/Provider.



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