

Mutual News

Bulletin

November 2021

NOTICE OF MATERIAL AMENDMENT TO CONTRACT: Network Fee Schedule Update

Medical Mutual is updating the rates for the following mid-level providers in the Medical Mutual network fee schedule: Certified Nurse Midwives, Advanced Nurse Practitioners, Physician Assistants, Lactation Consultants, Adult Nurse Practitioners, Family Nurse Practitioners, Pediatric Nurse Practitioners, Registered Nurses, and Registered Nurse First Assistants. The Medical Mutual network fee schedule with these updates will be available for reference Dec. 1, 2021, via our secure Provider Portal in Availity, which you can access at [MedMutual.com/Provider](https://www.MedMutual.com/Provider). Revisions will be effective for dates of service beginning Mar. 1, 2022.

The Medical Mutual Provider Portal in Availity offers search features based on a provider's individual National Provider Identifier and Tax Identification Number to view contract rates by:

- Procedure code submitted by your practice most frequently
- Commonly submitted procedure codes for specialties
- Contracted fees for individual procedure codes

If you have any questions regarding this update, please contact your Medical Mutual Provider Contract Manager at 1-800-625-2583.

Contact Us

The phone number for our Medical Mutual Provider Contracting team is now 1-800-625-2583. This number is being used in all of our provider contracting regions.

If you do not know who your Provider Contracting Representative is, you can find the information on the contact us page of [MedMutual.com/Provider](https://www.MedMutual.com/Provider).

Notification of Changes to the Northeast Ohio HMO and Mercy Health HMO ACA Networks

Please be aware we have made name changes to the Mercy Health HMO and Northeast Ohio HMO Affordable Care Act (ACA) networks for the 2022 plan year.

- The Northeast Ohio HMO network is being used presently for ACA plans sold in the following counties: Ashland, Ashtabula, Carroll, Cuyahoga, Geauga, Holmes, Lake, Lorain, Medina, Portage, Summit, Stark, Tuscarawas, and Wayne. Starting with the 2022 plan year, the Northeast Ohio HMO network will be renamed the Northern Ohio HMO network, which will continue to be used for ACA plans in these counties. If you are currently a Northeast Ohio HMO network provider under your existing provider agreement: (1) you will continue to be a network provider in the renamed Northern Ohio HMO network, and (2) the terms and conditions of your participation will remain the same under the network's new name.
- The Mercy Health HMO network, which is being used presently for ACA plans sold in all of the counties listed below, will be renamed based on region starting with the 2022 plan year:
 - **Brown, Clermont, Hamilton:** In these counties, the Mercy Health HMO network will be renamed the Cincinnati HMO Network, which will continue to be used for ACA plans in these counties.
 - **Butler, Champaign, Clark:** In these counties, the Mercy Health HMO network will be renamed the Dayton HMO Network, which will continue to be used for ACA plans in these counties.
 - **Allen, Auglaize, Columbiana, Defiance, Erie, Huron, Fulton, Hancock, Henry, Mahoning, Mercer, Lorain, Lucas, Ottawa, Paulding, Putnam, Sandusky, Seneca, Trumbull, Van Wert, Williams, Wood, Wyandot:** In these counties, the Mercy Health HMO network will be renamed the Northern Ohio HMO Network, which will continue to be used for ACA plans in these counties.

If you are currently a Mercy Health HMO network provider under your existing provider agreement: (1) you will continue to be a network provider in all three renamed networks listed above, and (2) the terms and conditions of your participation will remain the same under the network's three new names.

Please advise your staff of these changes since members in these plans will have identification cards with the new network names.

The Network Products Section of Section 11, Administrative and Plan Guidelines, of the Provider Manual will be updated to reflect these network name changes.

Questions concerning these changes should be directed to your local provider contracting office at 1-800-625-2583.

Medical Mutual Medicare Advantage Plans Highly Rated by CMS

PPO Plans Achieve CMS' Highest Rating – 5 out of 5 Stars

Medical Mutual's preferred provider organization (PPO) line of Medicare Advantage Plans achieved the Centers for Medicare and Medicaid Services' (CMS) top rating, 5 out of 5 Stars, for 2022. In addition, our health maintenance organization (HMO) options were also highly rated, achieving 4.5 out of 5 Stars for 2022.

The 5-Star rating allows your patients who might not be happy with their Medicare Advantage plan to switch to a MedMutual Advantage PPO plan anytime throughout the year. Lower-rated plans can only accept enrollment during the Medicare Annual Enrollment Period, which runs Oct. 15 through Dec. 7.

CMS rates plans from 1 to 5 Stars, with 5 representing excellent performance. Medical Mutual plans were evaluated on what we do to keep members healthy. This includes preventive screenings and vaccines, how well we work with you to help them manage chronic conditions like heart disease and diabetes, and how responsive we are to making sure they get the care they need, including helping to resolve any complaints. We are also evaluated on the customer service we provide, which achieved 5 out of 5 Stars for both our HMO and PPO plans.

In addition, because our Medicare Advantage plans come with a Medicare Part D Prescription Drug Plan, we were also evaluated on members' overall satisfaction with the drug plan, drug pricing and patient safety.

Our excellent performance in all these areas is a testament to the exceptional Medicare Advantage network of providers that we work with to keep our members healthy and satisfied with their care.

For more information on the CMS ratings, you can view a 2022 CMS star ratings fact sheet at www.cms.gov/files/document/2022-star-ratings-fact-sheet1082021.pdf.

Webinar: Risk Adjustment Coding and Documentation for Providers and Coders

Earn ONE FREE CME (Continuing Medical Education) or CEU (Continuing Education Unit)

Medical Mutual is hosting a webinar on risk adjustment coding and documentation. The webinar is scheduled for one hour and will provide an opportunity for live questions and answers. You must be present for the entire webinar to earn one free CME or CEU.

Learning objectives for the webinar include:

- The basics of Risk Adjustment
- Documentation importance
- Coding guidance (including real coding examples)

Webinar Date and Time:

- Thursday, Dec. 2, 2021 from 12:00 – 1:00 PM ET

To register, email Brittney Padgett at Brittney.Padgett@medmutual.com. A link to the meeting will be provided at that time.



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