



Humana Physician News

Q4 newsletter for in-network physicians, clinicians and office staff to support you in the care of your Humana-covered patients



Supporting our nation's veterans

In honor of Veteran's Day on **November 11**, we want to share Humana's National Veteran Bold Goal effort as a resource for supporting your Medicare-eligible veteran patients. The program – which includes partnerships with Veterans of Foreign Wars (VFW), American Veterans (AMVETS) and Disabled American Veterans (DAV) – offers tools and resources that help address veterans' health-related social needs – isolation and loneliness, food insecurity, homelessness, transportation challenges, health equity and more.

It aims to bridge the gap between civilian and military life and improve healthcare access for veterans and their families, particularly important during these challenging times.

Recent events in Afghanistan have also had a direct impact on our nation's veterans. Dr. Heidi Kraft, a Navy Veteran and clinical psychologist who serves as the Chief Clinical Officer of PsychArmor, speaks about it in [this video](#).

[Learn more about resources](#) →



COVID-19 vaccines: 3rd dose and booster shot recommendations

Based on the recent CDC recommendations, your patients may be eligible for an additional dose of mRNA COVID-19 vaccine or a booster shot.

Patients who received either the Pfizer-BioNTech or the Moderna COVID-19 vaccine and have a medical condition associated with immunosuppression are eligible to receive a third dose of the same vaccine product they previously received.

Additionally, patients who completed their Pfizer-BioNTech or Moderna primary series at least six months ago and meet at least one of the criteria described below are eligible for a booster shot:

- Age 65 or older
- Age 50-64 with an underlying medical condition
- Age 18 or older and living in a long-term care facility
- Age 18 or older who work or live in high-risk settings

All patients aged 18 or older who received their single dose Johnson & Johnson vaccine at least 2 months ago are also eligible for a booster shot.

Eligible patients may now receive any of the authorized vaccines as a booster shot, regardless of which vaccine was originally administered as a primary dose or series. For example, recipients of a Johnson & Johnson primary dose may receive a booster dose of Johnson & Johnson, Moderna, or Pfizer.

For more information, please visit our [Vaccine FAQs](#) on Humana's Provider COVID website. As a reminder, all FDA-authorized COVID-19 vaccines are covered at \$0 cost share for Humana's Medicare, Medicaid, and Commercial plans. And coverage applies no matter where the vaccine is administered.

[Learn more →](#)



Looking for new ways to reach and engage your patients?

We've developed the Provider Marketing Resource Center (PMRC) so you can engage, retain and grow your practice's patient panel, regardless of their current insurance carrier.

The PMRC is a self-service marketing storefront that allows you to quickly and easily customize marketing templates with your practice information and send communications directly to your patients. This resource is available to you at no cost.

Contact PMRC@humana.com for access to this library of customizable patient marketing materials.



Thank you, healthcare providers!

With Thanksgiving just around the corner, Humana would like to thank you for your courage and unwavering commitment to caring for your patients and communities.

You've been on the frontlines in the battle against COVID-19. And we are incredibly grateful to you for the sacrifices you make every day during these unprecedented circumstances.

Resources and support



Transitioning to value-based care?

Take your value-based care knowledge to the next level by attaining your Value-based Care Specialization, earning CME credits through the University of Houston and Humana on Coursera. The online training, curated by experts with real-world experience, teaches fundamentals that can ease your transition to a VBC practice.



Coming Nov. 16: Humana's Value-Based Care report

The annual Value-based Care Report details prevention, outcomes and utilization, and costs and payments for Humana individual Medicare Advantage members seeking care from PCPs in value-based agreements. Results spotlight how physicians help patients achieve their best health.

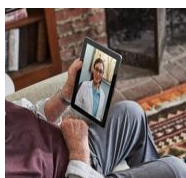
Visit valuebasedcare.humana.com.

*Based on 2020 data

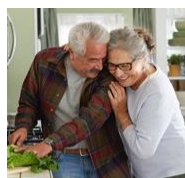


Effective Dec. 31, 2021, the Provider Payment Integrity (PPI) contact mailbox will be disabled.

To manage overpayments, please use the Availity Portal or call Customer Care at 800-438-7885, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.



[Virtual Care resources](#)



[SDOH physician tools and patient resources](#)



[Drug recalls and pharmacy news](#)



[COVID-19 provider tools and patient resources](#)



[Preauthorization, referrals and medical and pharmacy coverage policies](#)



[Important policy reminders](#)



[Claims payment policies](#)
[Claims processing edits](#)



[Making It Easier: Series about doing business with us](#)



[Clinical practice guidelines](#)
[Behavioral health guidelines](#)

INDUSTRY NEWS



Practice management

[Creating a work environment to attract the next generation of physicians to your organization.](#)



Population health

[JAMA - Interventions to Address Food Insecurity Among Adults in Canada and the US.](#)



Health equity

[The Atlantic Health Equity Summit: Unlocking the Potential of Technology to Advance Health Equity.](#)



WillTalk Humana podcast

[How closely related are healthcare costs and quality in the U.S.? A look at the disconnect between healthcare cost and quality.](#)

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