



Humana Physician News

Q3 newsletter for in-network physicians, clinicians and office staff to support you in the care of your Humana-covered patients



Virtual health classes built for your patient With valuable in-person options, too

We're pleased to announce that Humana Neighborhood Centers have gone virtual! These centers care for the whole-person, offering daily online classes to help seniors better manage chronic conditions, like diabetes and hypertension, maintain fitness, learn healthy recipes, connect with others and more.

Since the Humana Neighborhood Centers are available at no additional cost to all patients—irrespective of insurance coverage—physicians and care teams can encourage patients to take advantage of the virtual activities as well as one-on-one visits with a health educator at a center near them.

We share your goal of improving health outcomes, and our research shows that seniors who engage with our services experience higher rates of adherence for diabetes care, as well as breast and colorectal cancer screenings.

For a full list of virtual activities or to find the nearest center, visit HumanaNeighborhoodCenter.com.

<u>Learn more →</u>



Addressing health-related social needs helped patients thrive despite 2020 challenges

"Our collaboration with physicians, care teams and community organizations to screen patients for SDOH and provide the necessary resources have resulted in our members maintaining their overall health-related quality of life in 2020—while actually improving physical health," says William Shrank, M.D., Humana's Chief Medical Officer. "Some practice groups integrated our SDOH Physician Guide into their workflows, while others used zoom in to identify social and environmental risks and resources." To learn more about how we're working together to improve health outcomes, read our 2021 Bold Goal Progress Report.

Read the 2021 report →



Primary care innovator and health equity trailblazer shares her physician perspective on addressing inequity

J. Nwando Olayiwola, M.D., MPH, FAAFP, is on a mission to end health inequity. As Humana's Chief Health Equity Officer, she recognizes that physicians and healthcare providers are critical in the effort to offer equitable care. She is prioritizing wellness and prevention, innovation, and data-driven improvement across all points of care. Learn more about her work in Five Keys to Realizing Health Equity in U.S. Health Plans or watch this interview with news anchor Katie Couric.

Watch the interview →

Resources and support



Humana's 2021 annual compliance training for healthcare providers in our network is now available. Go to Humana.com/ProviderCompliance for helpful guidelines, FAQs and training options.



Provider telehealth playbook



SDOH physician tools and patient resources



In-home acute care with DispatchHealth



COVID-19 provider tools and patient resources



Preauths, referrals and medical & pharmacy coverage policies



Important policy reminders



Claims payment policies



Making It Easier: Series about doing business with us



Clinical practice guidelines Behavioral health guidelines

HUMANA IN THE NEWS



COVID vaccination

Health insurance providers leverage data and expertise to improve vaccine acceptance in underserved communities



Home health

Home-based care leads Humana's vision for new healthcare ecosystem



Population health

Humana, Signify Health team up to address social care for Medicare Advantage members



Value-based care

Association between primary care payment model and telemedicine use for Medicare Advantage enrollees during the COVID-19 pandemic



WillTalk Humana podcast

Insights and innovations at the VA impact how we view and care for patients today

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