

Hello, there.

We have important news for you.

News you need to know

We want to keep you informed, so below are few important news and reminders for you this month:

Home infusion therapy update

In the December 2020 OfficeLinks Updates™ newsletter, we told you that effective March 1, 2021, we would apply unit frequency limits on the following per diem codes S5497, S5498, S5501, S5502, S9342, S9343, S9364-S9368. **We are postponing indefinitely.**

Changes to our National Precertification List (NPL)

The following new-to-market drugs require precertification

- Nyvepria™ (pegfilgrastim-apgf) – Precertification required effective February 1, 2021. This drug is part of the granulocyte-colony stimulating factor drug category.
- Sogroya® (somapacitan-beco) – Precertification required effective February 11, 2021. This drug is part of the growth hormone and insulin like growth factor drug category.

Submitting precertification requests

Be sure to submit precertification requests at least two weeks in advance.

To save time, request precertification online. Doing so is fast, secure and simple. You can submit most requests online through [our provider portal on Availity](#)®. Or you can use the Electronic Medical Record (EMR) system portal.

Are you asking for precertification on a specialty drug for a commercial or Medicare member? Then submit your request through Novologix, also available on Availity.



You can always find these policies on our provider portal, Availity.

[Access Availity](#)

Vaccine updates

Make sure you receive important vaccine news right away — add or confirm your email address in [Availity](#) or [CAQH](#).

Quick reminder that you can also use our Code Edit Lookup tools on Availity.

Just go to Payer Space > Applications > Code Edit Lookup Tools. And keep your Aetna® provider ID number handy to access them.

Not registered for Availity?

[Click here](#) or call **1-800-AVAILITY (282-4548)**. For one-on-one guided support from us, call **1-866-752-7021**. Then ask to talk with the Availity team.)

Please use our “Search by CPT code” search function on our [Precertification Lists webpage](#) to determine if the code requires precertification.

You can learn more on precertification under the General Information section of the [NPL](#).

Clarification: treatment room services (revenue codes 760/761) are effective April 1, 2021 and apply to Commercial and Medicare

Effective **April 1, 2021**, we will no longer make separate payment for treatment room services (revenue codes 760/761) when billed with an:

- emergency room visit
- inpatient stay
- laboratory and/or radiology services
- outpatient minor surgical or medical procedure
- outpatient observation stay
- urgent care visit

Treatment room services are not reimbursed when billed with a service for room charges as part of an inpatient stay, emergency or urgent care visit, outpatient observation, outpatient minor medical/surgical procedure, or for the sole purpose of performing laboratory or radiology testing.

Medicare providers, don't forget to verify your patients' eligibility

Some patients may have a new 2021 Aetna health plan and/or a new member ID number. Their new plan may have a new member copayment and cost-share. Use the ***Eligibility and Benefits Inquiry*** transaction to get details on their new plan. We recommend verifying eligibility before every visit (not just for Medicare members).

Plus, you can use our **Code Edit Lookup Tools** on [Availity](#) anytime. Just go to Payer Space > Applications > Code Edit Lookup Tools. Keep your Aetna provider ID number (PIN) handy to access them.

As of January 1, 2021, some of our Medicare members may have new ID numbers beginning with “1010” or “1011.” View our [2021: How to verify Medicare member eligibility](#).

Telemedicine update

The Provider Telemedicine Reimbursement Policy posted on [Availity](#) has been updated as Medicare coverage for CPT Code G2211 was removed due to the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 placed the reimbursement of the code on a 3 year moratorium:

Moratorium on payment of CPT G2211. The 2021 Medicare Physician Fee Schedules (MPFS) included payment for G2211, an add-on code that acknowledges “visit complexity inherent to E/M associated with medical care services that serve as the continuing focal point for all needed health care services and/or with medical care services that are part of ongoing care related to a patient’s single, serious, or complex chronic condition.” Use of this code was expected to be high, bringing with it significant financial implications. The legislation institutes a moratorium on the payment of this code until January 1, 2024.

Note that the Telemedicine policy update date on the document will remain December 10, 2020 as the Appropriations act was effective prior to the effective date of the code (January 1, 2021.)

Aetna & CVS Health would like to partner with you to roll out coronavirus vaccines

CVS Health is one of the companies chosen by the U.S. Department of Health and Human Services to play a key role in distributing and administering COVID-19 vaccines. And we want to ensure we are properly staffed with medical professionals which you can help us with.

The COVID-19 pandemic has forced many of you to take steps to either furlough, reduce your employee counts or their working hours to account for the financial strain on your operations. In parallel, we're preparing for the massive effort to roll out coronavirus vaccines and are looking to fill thousands of positions to help us administer the vaccines in multiple locations across the United States.

We would like to help those impacted, currently between jobs, available per-diem and eager to roll-up their sleeves and support this important cause. **We're NOT looking to take employees from**

you. Instead, we offer them a gap or placement or some extra time to join our Covid-19 Vaccine Support Team. They can quickly apply here. Our team of recruiting professionals is standing-by to expedite the hiring process to recruit team members who will be essential for this critical mission of helping people on their path to better health

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

Aetna®, CVS Pharmacy®, HealthHUB® and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic®-branded walk-in clinics) are part of the CVS Health® family of companies. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a health care professional.

Help/contact us:

If you have any questions, please [**contact us**](#).

Want to stop receiving messages like these through email? [**Unsubscribe**](#) at any time.

We are located at 151 Farmington Avenue, Hartford, CT 06156.

[**Privacy Statement**](#) | [**Terms of Use**](#) | [**Privacy Information**](#)

©2020 Aetna Inc.
34.36.805.1-FEB