



Network eUPDATE

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January 2, 2018 -- Indiana

New Anthem HealthSync network

Our new Anthem Blue Cross and Blue Shield (Anthem) HealthSync network is now available for Northcentral and Northeast Indiana members. The HealthSync network is available for small group, large group and National Accounts HMO and POS plans.

As a reminder, at the beginning of the year many members receive new Anthem ID cards when their benefits change or renew. We ask that you check the member's ID card prior to rendering services to make sure the most up to date insurance information is recorded.

Members enrolled in the new HealthSync network have the following alpha prefixes:

Small Group - ITS Alpha Prefixes VQN (HMO) & JTV (POS)

Large Group - ITS Alpha Prefixes XTZ (HMO) & JXZ (POS)

For large groups, no Primary Care Physician (PCP) assignment is required. For small groups, a PCP will be assigned if one is not selected by the member. No specialist referrals are required when a member sees an in-network specialist. Only Emergent/Urgent services are covered out-of-network or out-of-area.

This new network requires a provider contract amendment in order for providers to participate in the network. Please contact your network contracting representative at 1-800-455-6805 for information regarding participation.

Please don't reply to this email. We want to help you, but replies to these messages aren't monitored. If you have questions, please contact your account or service representative.

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