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# Humana

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EFT

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Continuity of care

**Dual guidelines** 

# Humana's YourPractice

Humana's YourPractice is a bimonthly publication for office staff, physicians and other health care providers who supply medical services to Humana members and is produced by Humana Strategic Provider Communications.

Ask Humana

## Featured articles

December 2017

### Changes Announced for 2018 Formularies

Beginning Jan. 1, 2018, certain drugs will have new limitations or will require utilization management. Legrn more → BetterDoctor

MOON formats

Payment policies

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## PCPs Share Their Value-based Care Experiences at AAFP

At the recent AAFP conference, PCPs told us how we can better support them. Learn more  $\rightarrow$ 

## Thank You for Being a Key to Integrity

Humana's Ethics Every Day outlines standards of conduct for contracted health care professionals. Learn more →

# Latest articles



### For physicians, office managers and billing staff Humana Updates Preauthorization and Notification Lists for 2018

On Jan. 22, 2018, Humana will update its preauthorization and notification lists.



### For physicians, office managers and billing staff Electronic Funds Transfer (EFT) Protects Claims Payments

Humana wants to ensure claims payments are received, especially during a natural disaster.

Read more  $\rightarrow$ 



#### For physicians, office managers and billing staff New Opioid Drug Safety Edits Coming in 2018

Humana will implement point-of-sale edits to addressing opioid safety concerns.

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#### For physicians, office managers and billing staff Humana Continues Code Editing Software Updates in 2018

Humana will continue to update its claims payment systems monthly.

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For physicians, office managers and billing staff Reminder: Action Needed to Maintain Access to Humana's Secure Online Tools

Humana is phasing out its secure online provider portal.

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For physicians, office managers and billing staff Quality Rewards Program Awards \$93 Million to Physicians

More than 5,600 practices have received bonuses for meeting or exceeding specified HEDIS measures in 2016.

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#### For physicians and office managers Continuity of Care Improves Health Outcomes

The NIH recommends continuity of care so physicians have better information about their patients' medical history and more.

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#### For physicians, office managers and billing staff Note Guidelines for Working with Dual Eligibles

Refer to Humana's guidelines when treating patients eligible for both Medicare and Medicaid.

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### For physicians and office managers Humana and BetterDoctor Make Directory Accuracy a Priority

Humana is working with BetterDoctor to streamline the provider directory verification process.

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#### For physicians and office managers New Medicare Outpatient Observation Notice (MOON) Formats Released

CMS has released additional MOON formats in large print for both English- and Spanish-speaking patients.

Read more  $\rightarrow$ 



#### For physicians, office managers and billing staff New Claim Payment Policies Available

Humana publishes its medical claims payment policies online.

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### For physicians, office managers and billing staff Clinical Practice Guidelines Provide Important Tips

Find updates to established and newly adopted guidelines.

Read more →



For physicians, office managers and billing staff New and Revised Pharmacy and Medical Coverage Policies Available

Learn more about recent changes to medical and pharmacy coverage policies.

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#### For physicians, office managers and billing staff Online Information Makes It Easier to Do Business with Humana

Access quick, easy-to-understand information on topics that help simplify doing business with Humana.

Read more  $\rightarrow$ 



For physicians, office managers and billing staff Training Available for Secure Online Tools

Sign up now for a webinar about using the Availity portal to work with Humana.

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